



IMMIGRATION

queuing time performance

YOUR
LONDON
AIRPORT
Gatwick



Border Force

working together to improve performance

The Border Force is responsible for passport control checks at all UK airports and there are national targets set by the Home Office for maximum queuing times at UK immigration.

We have been working with the Border Force to support them in delivering these targets and have a 100% success rate at Gatwick to date.

targets

- 95% of **EU** passengers processed in **25 minutes or less**
- 95% of the **rest of the world** passengers processed in **45 minutes or less**

UK BORDER FORCE PERFORMANCE AGAINST THESE TARGETS FROM MAY 2017 TO OCTOBER 2017

NORTH TERMINAL			SOUTH TERMINAL		
Date	UK and EU	Non-EU	Date	UK and EU	Non-EU
May 2017	99.66%	99.60%	May 2017	99.83%	97.35%
June 2017	99.03%	97.99%	June 2017	99.58%	95.07%
July 2017	98.86%	96.74%	July 2017	98.62%	93.15%
August 2017	98.96%	98.05%	August 2017	97.61%	96.17%
September 2017	98.78%	97.36%	September 2017	98.19%	91.88%
October 2017	99.16%	99.46%	October 2017	99.87%	99.72%