



IMMIGRATION

queuing time performance

YOUR
LONDON
AIRPORT
Gatwick



Border Force

working together to improve performance

Border Force is responsible for passport control checks at all UK airports and there are national targets set by the Home Office for maximum queuing times at UK immigration.

We have been working with Border Force to support them in delivering these targets and have a 100% success rate at Gatwick to date.

targets

- 95% of **UK and EU** passengers processed in **25 minutes or less**
- 95% of **non EU** passengers processed in **45 minutes or less**

UK BORDER FORCE PERFORMANCE AGAINST THESE TARGETS FROM MAY 2016 TO OCTOBER 2016

NORTH TERMINAL			SOUTH TERMINAL		
Date	UK and EU	Non EU	Date	UK and EU	Non EU
May 2016	99.26%	99.43%	May 2016	99.40%	97.72%
June 2016	98.75%	98.13%	June 2016	98.47%	97.60%
July 2016	98.59%	96.81%	July 2016	99.09%	97.61%
August 2016	99.23%	99.60%	August 2016	98.76%	98.02%
September 2016	98.16%	97.15%	September 2016	99.31%	98.23%
October 2016	99.80%	99.97%	October 2016	99.87%	99.09%