

Rebates paid during financial year 2014/15

March 2015 – North Terminal airport cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in March 2015 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £21,211.92.

*The North terminal airlines for March 2015 was Air Berlin Plc&Co, British Airways Plc, Caribbean Airlines Limited, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair, Jet2.com Limited, Meridiana Fly S.P.A, Royal Air Maroc, TUI Fly Nordic AB, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines and Vueling Airlines S.A

February 2015 – North Terminal airport cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in February 2015 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £27,258.44.

*The North terminal airlines for February 2015 were British Airways Plc, Caribbean Airlines Limited, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair, Meridiana Fly S.P.A, Royal Air Maroc, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines and Vueling Airlines S.A.

January 2015 – North Terminal Airport Cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in January 2015 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £28,905.21.

*The North terminal airlines for January 2015 were British Airways Plc, Caribbean Airlines Limited, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair, Meridiana Fly S.P.A, Royal Air Maroc, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines and Vueling Airlines S.A

December 2014 – North Terminal airport cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in December 2014 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £9,679.91.

*The North terminal airlines for December 2014 were British Airways Plc, Caribbean Airlines Limited, Denim Air ACMI B.V, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair, Meridiana Fly S.P.A, Royal Air Maroc, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines and Vueling Airlines S.A

November 2014 – North Terminal airport cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in November 2014 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £32,239.74.

*The North terminal airlines for November 2014 were Air Berlin Plc & Co, British Airways Plc, Caribbean Airlines Limited, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair,

Meridiana Fly S.P.A, Royal Air Maroc, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines, Virgin Atlantic Airways Ltd, and Vueling Airlines S.A

October 2014 – North Terminal airport cleanliness

As a result of failing the airport cleanliness Core Service Standard for the North Terminal in October 2014 Gatwick is paying out a rebate. The maximum airport cleanliness rebate exposure to the North Terminal Airlines* was £57,532.11. However, due to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £3,915.29.

*The North terminal airlines for October 2014 was Air Berlin Plc 7 Co, British Airways Plc, Caribbean Airlines Limited, EasyJet Airline Company Ltd, Emirates, Garuda Indonesia, Icelandair, Meridiana Fly S.P.A, Royal Air Maroc, Thompson Airways Ltd, Turkish Airlines, Vietnam Airlines, Virgin Atlantic Airways Ltd, and Vueling Airlines S.A

September 2014 – outbound baggage

As a result of failing the outbound baggage Core Service Standard for the North Terminal in September 2014 Gatwick is paying out a rebate. The maximum outbound baggage rebate exposure to the North Terminal Airlines* is £50,340.59. However, due to this being a single failure, and to failures of the Airline Service Standards for several of the airlines, the amount was reduced to £1,207.88.

*The North Terminal Airlines are Adria Airways, Air Berlin Plc & Co, Air China Ltd, British Airways Plc, Caribbean Airlines Limited, EasyJet Airline company Ltd, Emirates, Garuda Indonesia, Icelandair, Meridiana Fly S.p.a, Royal Air Maroc, Thomson Airways Ltd, Turkish Airlines, Vietnam Airlines and Vueling Airlines S.A.