

YOUR LONDON AIRPORT

Gatwick

2015/16 Core Service Standards Rebate Payments

Gatwick pays rebates to airlines when it fails to achieve any of its monthly Core Service Standards. The rebate is paid in full if the airlines achieve their monthly Airline Service Standards; if these are not achieved, the rebate is reduced. Details of the monthly rebates paid for the year ended 31 March 2016 are given below.

In accordance with Gatwick Airport's Conditions of Use, the rebates paid during 2015/16 have been recalculated using actual Core Service Charges, following the publication of the company's annual results. Additional payments have been made as a result of this recalculation.

Month	Terminal	Core Service Standard failed	Maximum rebate exposure	Rebate paid
Year ended 31/3/16	South	Year-end adjustment	£ 24,004	£ 25,445
	North	Year-end adjustment	£ 5,090	£ 4,691
March 2016	North	Security queuing	£ 296,736	£ 290,767
August 2015	North	Security queuing	£ 295,738	£ 216,187
July 2015	South	Security queuing	£ 270,095	£ 188,086
	North	Daily outbound baggage	£ 51,754	£ 3,476
June 2015	South	Security queuing	£ 270,095	£ 191,018
	North	Security queuing	£ 310,525	£ 364,166
		Stands availability	£ 14,787	
		Jetties availability	£ 88,722	
		Fixed electrical ground power availability	£ 14,787	
May 2015	South	Security queuing	£ 270,095	£ 199,760
	North	Cleanliness	£ 73,935	£ 421,396
		Security queuing	£ 295,738	
		Stands availability	£ 14,787	
		Jetties availability	£ 88,722	
		Fixed electrical ground power availability	£ 14,787	
April 2015	North	Cleanliness	£ 73,935	£ 186,082
		Daily outbound baggage	£ 51,754	
		Stands availability	£ 14,787	
		Jetties availability	£ 88,722	
		Fixed electrical ground power availability	£ 14,787	