

YOUR LONDON AIRPORT

Gatwick

2016/17 Core Service Standards Rebate Payments

Gatwick pays rebates to airlines when it fails to achieve any of its monthly Core Service Standards. The rebate is paid in full if the airlines achieve their monthly Airline Service Standards; if these are not achieved, the rebate is reduced. Details of the monthly rebates paid during 2016/17 are as follows.

Month	Terminal	Core Service Standard failed	Maximum rebate exposure	Rebate paid
April 2016	North	Daily outbound baggage	£ 56,256	£ 33,395
June 2016	North	Central security search <5 mins	£ 321,460	£ 287,890
		Aerodrome congestion	£ 15,467	
	South	Aerodrome congestion	£ 14,533	£ 9,887
July 2016	North	Central security search <5 mins	£ 321,460	£ 229,499
		Central security search <15 mins		
		Central security search <30 mins	£ 32,146	
	South	Central security search <5 mins	£ 289,540	£ 209,177
August 2016	North	Central security search <5 mins	£ 321,460	£ 212,032
		Central security search <30 mins	£ 16,073	
	South	Central security search <5 mins	£ 289,540	£ 208,269
September 2016	North	Aerodrome congestion	£ 15,741	£ 251
	South	Aerodrome congestion	£ 14,259	£ 5,289