

YOUR LONDON AIRPORT

Gatwick

2019/20 Core Service Standards Rebate Payments

Gatwick pays rebates to airlines when it fails to achieve any of its monthly Core Service Standards. The rebate is paid in full if the airlines achieve their monthly Airline Service Standards; if these are not achieved, the rebate is reduced. Details of the monthly rebates paid during 2019/20 are as follows.

In accordance with Gatwick Airport's Condition of Use, the rebates paid during 2019/20 have been recalculated using actual Core Service Charges, following the end of the 19/20 financial year. The resulting reduction in rebate payable will be held to offset against any future rebates due.

Month	Terminal	Core Service Standard failed	Maximum rebate exposure	Rebate paid
May 2019	North	Aerodrome Congestion Term	£ 9,245	£ 7,671
	South	Aerodrome Congestion Term	£ 10,755	£ 8,577
		Central Security search <30 minutes	£ 20,985	£ 16,735
July 2019	North	Outbound baggage daily	£ 51,698	£ 51,698
		Aerodrome Congestion Term	£ 27,450	£ 23,962
	South	Aerodrome Congestion Term	£ 22,550	£ 14,276
August 2019	North	Aerodrome Congestion Term	£ 3,913	£ 280
	South	Aerodrome Congestion Term	£ 3,087	£ 804
September 2019	North	Outbound baggage daily	£ 121,334	£ 4,214
October 2019	North	Aerodrome Congestion Term	£ 6,891	£ 984
	South	Aerodrome Congestion Term	£ 7,109	£ 5,806
Year ended 31/3/20	North	Year-end adjustment	-£ 1,892	-£ 611
	South	Year-end adjustment	-£ 2,469	-£ 1,969