

YOUR LONDON AIRPORT

Gatwick

2022/23 Core Service Standards Rebate Payments

Gatwick pays rebates to airlines when it fails to achieve any of its monthly Core Service Standards. The rebate is paid in full if the airlines achieve their monthly Airline Service Standards; if these are not achieved, the rebate is reduced. Details of the monthly rebates paid during 2022/23 are as follows.

In accordance with Gatwick Airport's Conditions of Use, the rebates paid during 2022/23 have been calculated based on a forecast of Core Services Charges revenue for the relevant year, by terminal. To the extent that actual revenues differ from forecast revenues, rebates will be recalculated and under- or over- payments will be reconciled and paid or invoiced (as appropriate) following the end of the 2022/23 charging year.

Month	Terminal	Core Service Standard failed	Maximum rebate exposure	Rebate paid
April 2022	North	Runway Availability	£ 56,144	£ 2,077
		Central Passenger Search < 30 Minutes	£ 42,520	£ 1,573
	South	Runway Availability	£ 43,856	£ 17,577
June 2022	North	Central Passenger Search < 30 Minutes	£ 106,300	£ 2,999
	South	Central Passenger Search < 30 Minutes	£ 31,402	£ 2,542
July 2022	North	QSM - Cleanliness	£ 85,040	£ 2,133
		Central Passenger Search < 30 Minutes	£ 21,260	£ 533
		Flight Information Display Screens	£ 42,520	£ 1,067
	South	Central Passenger Search < 30 Minutes	£ 78,506	£ 2,096
		Flight Information Display Screens	£ 31,402	£ 838
August 2022	North	QSM - Cleanliness	£ 85,040	£ 2,142
		Central Passenger Search < 30 Minutes	£ 21,260	£ 535
	South	QSM - Departure Lounge Seating	£ 62,805	£ 12,976
		QSM - Cleanliness	£ 62,805	£ 12,976
		Central Passenger Search < 30 Minutes	£ 15,701	£ 3,244
September 2022	North	QSM - Cleanliness	£ 85,040	£ 1,399
	South	QSM - Departure Lounge Seating	£ 62,805	£ 11,064
		QSM - Cleanliness	£ 62,805	£ 11,064
		Central Passenger Search < 30 Minutes	£ 15,701	£ 2,766