South Terminal - Departure lounge, lower level

- Lift

Amenities
- Accessible toilet
- Baby change
- Female toilet
- Male toilet
- Showers

Services
- Bureau de change
- Public telephone
- Water fountains
- Airline information
- Flight information screens
- Moneycorp Bureau de Change
- Quiet zone
- VAT refund office

Shops & Restaurants
- Restaurant / Café
- Boots
- Cath Kidston
- Case Luggage
- Caviar House & Prunier
- Dixons Travel
- Dune London
- Ernest Jones
- Fat Face
- Harrods
- Havanitas and Happy socks
- Hugo Boss
- Ray-Ban
- Reiss
- Snow + Rock
- Sunglass Hut

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South Terminal - Departure lounge, upper mezzanine level

Services

- Lift
- Lounge
- British Airways lounge
South Terminal - Arrivals level 2

Amenities
- Accessible toilet
- Baby change
- Female toilet
- Male toilet

Services
- Bureau de change
- Cash machine
- Information point / Premium valet
- Postbox
- Public telephone
- Cash machines
- Onward Travel Centre – Trains, easyBus, National Express
- Internet kiosk & printing station
- Moneycorp Bureau de Change
- Premium valet
- Regus Express - business lounge, meeting room facility & showers
- Transport for London
- UK Immigration Services phone
- Lost property information phone

Shops & Restaurants
- Boots including pharmacy
- Costa Coffee
- M&S Simply Food
- WHSmith
- World Duty Free Arrivals Shop

Transport
- Lifts to Yotel and Regus Express
- Lifts and stairs to local buses
- Lifts to Hotel and bloc Hotel (in stairwell)
- Exit to: Long & short stay car parks, Train station and shuttle to North Terminal, Car rental, Coach station, Taxis, Chapel and prayer room, Exit from Domestic arrivals, Exit from International arrivals, Exit from International arrivals, Exit to: Security, restaurants / cafes, Lifts to Hotel and bloc Hotel (in stairwell), Lifts and stairs to local buses, Exit from Domestic arrivals, Exit from International arrivals

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