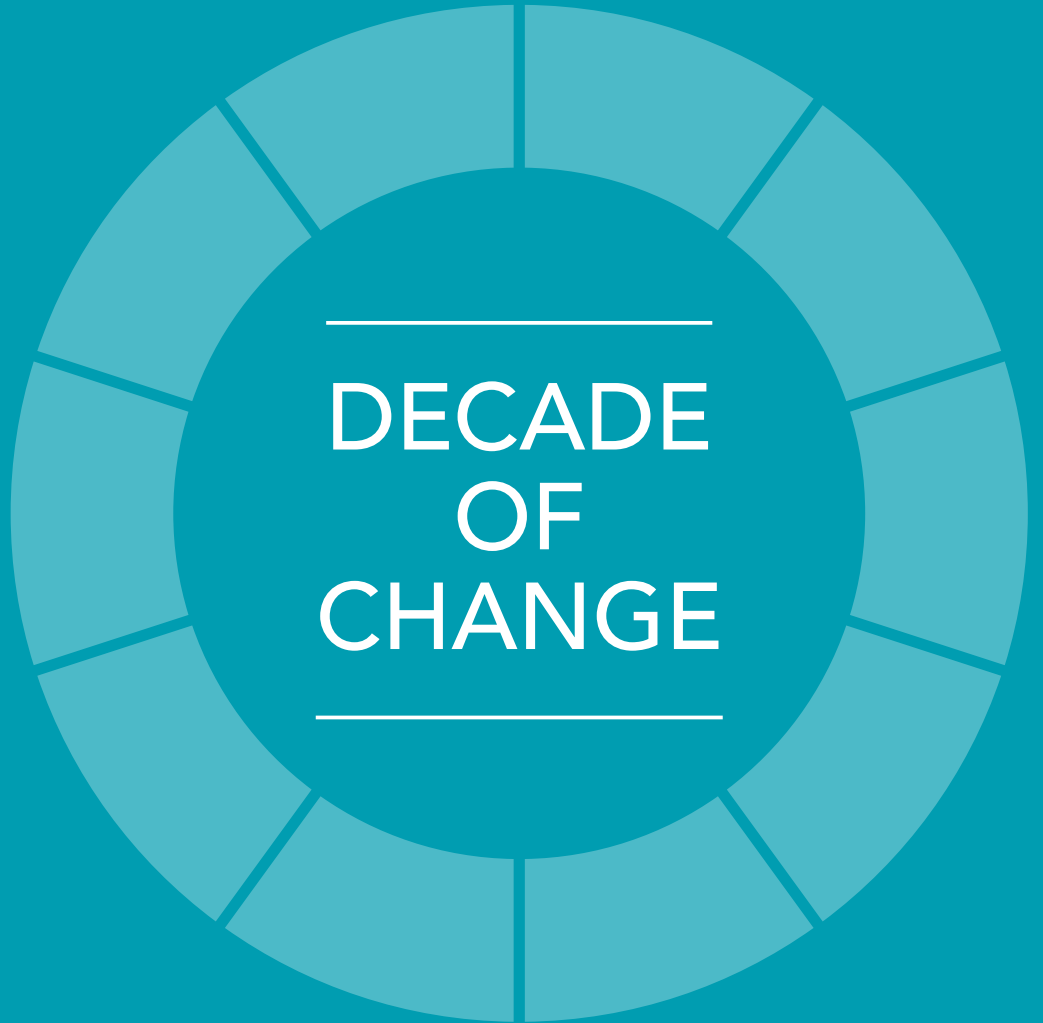


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Sustainability Policy

Our journey to be the UK's most sustainable airport

YOUR LONDON AIRPORT  
*Gatwick*

# CEO Message

We launched our Decade of Change strategy in May 2010 as part of our ambitious plans to transform the airport, competing to grow and become London's airport of choice.

Decade of Change sets out our commitment to operating and developing Gatwick in a sustainable way, combining responsible environmental management with strong community programmes, and setting ambitious goals for us to deliver by 2020.

When we set these goals, Gatwick served 31 million passengers a year and we were looking to grow to at least 40 million by 2020. In fact, we reached 45 million in June 2017 and we expect continued growth in the years ahead. Through the Decade of Change, our environmental footprint has decreased significantly while our contribution to the local and national economy has grown strongly. We have also stretched several of our goals and stated our ambition to be the UK's most sustainable airport. Decade of Change continues to guide our business and motivate our people today and provides a strong foundation for further ambitious sustainability goals beyond 2020.



A handwritten signature in blue ink that reads "Stewart Wingate".

**Stewart Wingate**  
Chief Executive Officer  
October 2017



This document contains our Decade of Change strategy launched in May 2010, updated to include goals that have been added subsequently; for visibility these are in italics.

# Our Sustainability Policy

## CONTEXT

Aviation and airports are in the public eye generating significant public interest in many aspects of our business in particular the environmental impacts of airport operations and future expansion of infrastructure. Future legislation and policy will be driven by national and international concerns. We want to inform and help to shape future government decisions.

## OUR APPROACH

Our approach to sustainability covers the entire business. We want to communicate our policies and views so that everyone understands what we are doing and why it is important. We want to demonstrate our performance through compliance, achievement of goals and targets, accreditations and best practice awards.

We are a new business and it is important that we continue to increase our voice externally working with government, industry organisations and stakeholders. This means we will be working hard, to actively understand, monitor and communicate where we increase the benefits arising from positive impacts and seek to reduce as much as possible the negative impacts of airport operations.

We are committed to ensuring that our processes and operations reflect best practice. Internally, our approach to sustainability fully supports our new management priorities which are focused on:

- running more efficient operations;
- delivering our investment programme more effectively;
- establishing our voice as an independent airport;
- separating from BAA; and
- creating the right organisation and culture needed to succeed

## OUR POLICY

We are a responsive and responsible airport operator. This means we undertake activities that help us:

- deliver a strong community programme;
- maximise our local regional and national economic benefits;
- remove or mitigate our environmental impacts;
- set the right standards and practices;
- enable our staff to be environment champions; and
- understand the needs of our stakeholders and partners

### Our sustainability policy goals centre on:

- enabling Gatwick to be the airport of choice for our passengers and customers;
- ensuring the safety and security of our passengers, partners and employees;
- generating national and regional economic wealth, connectivity, increasing airport catchment and employment;
- reducing adverse impacts to the environment;
- building and maintaining constructive relationships with stakeholders; and
- recognising the value of our employees, partners and communities

### In delivering our sustainability goals we will:

- set clearly defined targets and policies for delivery from today to 2020;
- operate today as efficiently as we can and invest appropriately for the future;
- protect the business and ensure we have appropriate resilience;
- communicate our approach and performance with stakeholders;
- partner with organisations who can help us achieve our goals;
- work with government, industry and regulators to develop policy and plans; and
- engage with our community explaining our positive and negative impacts



## OUR PLAN

We operate in a dynamic and fast changing world where plans can change, dates may alter, schedules may be brought forward or pushed back - however our commitment and approach to a sustainable Gatwick will remain focused.

At the core of our journey towards a sustainable Gatwick is to keep things simple. We have a ten point sustainability plan - 10 issues, 10 years.

By 2020 we want to:

### Community

#### 1. Demonstrate we are a trusted and valued neighbour

- Make a positive contribution to Gatwick's local communities
- Implement an enhanced community and charitable giving programme
- Increase the educational value of Gatwick across the Gatwick Diamond

### Economy

#### 2. Fulfill our role as an economic driver of local, regional and national significance

- Work with government and stakeholders to demonstrate Gatwick's significant economic role for London and the UK economy
- Ensure strategic infrastructure is delivered to enable Gatwick to grow
- Support economic growth in the Gatwick Diamond and local economies

### Surface Transport

#### 3. Increase sustainable access options for our passengers and staff

- Increase Gatwick's catchment through better public transport access
- Transform public transport infrastructure and facilities at the airport
- Provide the right car parking facilities, forecourt infrastructure and services supported by an efficient and effective airport road network

*Our Surface Access Strategy 2012-2030 includes the objective to achieve 40% public transport mode share for air passengers and staff by the time the airport reaches 40 million passengers per annum (mppa) and to identify feasible measures to achieve a stretch target of 45% public transport mode share once the 40% target at 40mppa has been achieved.*

### Carbon

#### 4. Reduce carbon emissions by 50% (scope 1 & 2 emissions against 1990 baseline)

- Define and implement a low carbon roadmap for Gatwick
- Reduce energy consumption by 20% (1990 baseline)
- Demonstrate our commitment through investing in innovation, achieving accreditations and delivering compliance and standards

*Renewable energy: 25% of energy from renewable sources by 2020;  
Purchase 100% certified renewable electricity (from 2013)*

### Air Quality

#### 5. Improve air quality impacts

- Work with airlines and partners to reduce air quality impacts using new technology, processes and systems
- Develop vehicular low emission zone for Gatwick
- Understand the impacts of future legislation for Gatwick and plan accordingly



## Noise

### 6. Reduce the impact of operational noise

- Implement Gatwick's European Noise Directive (END) noise action plan
- Maintain Gatwick's position as 'best practice' for noise management
- Work with airlines and partners to reduce noise impacts on Gatwick's campus

## Waste

### 7. Generate no waste to landfill

- 70% of Gatwick waste recycled
- Work with airlines, partners and stakeholders to deliver a joint approach to waste management
- Embrace innovation to drive improvements to waste management practices

## Energy and water use

### 8. 20% reduction in energy (against 1990 baseline) and water consumption (against 2010 baseline)

- Investing in low carbon and zero carbon technology
- Empowering our employees to change the way they work
- Working with partners to drive improvements in energy and water management

*In 2016 we stretched the water consumption reduction target to 25% (against 2010 baseline).*

*To supplement these targets as the Airport grows, we also report the Airport's per passenger energy and water consumption as a relative metric. By 2020 our aim is to be as close as possible to benchmark metrics of 4kWh energy and 15 litres water per passenger.*

## Water Quality

### 9. Improve the quality of water leaving the airport

- Significant investment to improve infrastructure and resilience
- Strong strategic relationships with the regulator and local authorities
- Implement a new pollution control regime to improve performance

## Biodiversity

### 10. Have an award winning biodiversity approach

- Have biodiversity action plans for key areas
- Protect and enhance the biodiversity value of the airport
- Increase the educational value of biodiversity

# 2020 goals summary



Our 10 point plan to make Gatwick more sustainable, by 2020 we want to:

## 1. COMMUNITY



To share the benefits of Gatwick's growth, contributing to the social, environmental and educational development of our community

## 2. ECONOMY



Develop and fulfil our role as an economic driver of local, regional and national significance

## 3. CARBON



Reduce our carbon emissions by 50% (Total known CO<sub>2</sub> at 1990 baseline vs 2020 scope 1 & 2 emissions). 25% of our energy to come from renewable sources

## 4. AIR QUALITY



Improve air quality impacts using new technology, processes and systems

## 5. NOISE



Be consistently recognised as a best practice operator for noise management

## 6. TRANSPORT



Achieve 40% public transport mode share for air passengers and staff by the time the airport reaches 40mppa

Identify feasible measures to achieve a stretch target of 45% public transport mode share once the 40% target at 40mppa has been achieved

## 7. ENERGY



20% reduction in energy (against 1990 baseline) and water consumption (against 2010 baseline)

## 8. WASTE



Generate no untreated waste to landfill and achieve a 70% waste recycling rate

## 9. WATER



Continually improve the quality of water leaving the airport  
Achieve a 25% reduction in water consumption (against 2010 baseline)

## 10. BIODIVERSITY



Have an award winning biodiversity approach through achieving a nationally recognised award for ecological awareness



This summary of our Decade of Change 2020 goals is used in sustainability communications.





**Gatwick Airport**

West Sussex RH6 0NP

T +44 (0) 844 335 1802

E [sustainability@gatwickairport.com](mailto:sustainability@gatwickairport.com)

[www.gatwickairport.com](http://www.gatwickairport.com)