



Our Sustainability Policy

YOUR LONDON AIRPORT  
*Gatwick*

# OUR SUSTAINABILITY POLICY

## CONTEXT

Aviation and airports are in the public eye generating significant public interest in many aspects of our business in particular the environmental impacts of airport operations and future expansion of infrastructure. Future legislation and policy will be driven by national and international concerns. We want to inform and help to shape future government decisions.

## OUR APPROACH

Our approach to sustainability covers the entire business. We want to communicate our policies and views so that everyone understands what we are doing and why it is important. We want to demonstrate our performance through compliance, achievement of goals and targets, accreditations and best practice awards.

We are a new business and it is important that we continue to increase our voice externally working with government, industry organisations and stakeholders. This means we will be working hard, to actively understand, monitor and communicate where we increase the benefits arising from positive impacts and seek to reduce as much as possible the negative impacts of airport operations.

We are committed to ensuring that our processes and operations reflect best

practice. Internally, our approach to sustainability fully supports our new management priorities which are focused on:

- running more efficient operations;
- delivering our investment programme more effectively;
- establishing our voice as an independent airport;
- separating from BAA; and
- creating the right organisation and culture needed to succeed

## OUR POLICY

We are a responsive and responsible airport operator. This means we undertake activities that help us:

- deliver a strong community programme;
- maximise our local regional and national economic benefits;
- remove or mitigate our environmental impacts;
- set the right standards and practices;
- enable our staff to be environment champions; and
- understand the needs of our stakeholders and partners

Our sustainability policy goals centre on:

- enabling Gatwick to be the airport of choice for our passengers and customers;
- ensuring the safety and security of our passengers, partners and employees;

- generating national and regional economic wealth, connectivity, increasing airport catchment and employment;
- reducing adverse impacts to the environment;
- building and maintaining constructive relationships with stakeholders; and
- recognising the value of our employees, partners and communities

In delivering our sustainability goals we will:

- set clearly defined targets and policies for delivery from today to 2020;
- operate today as efficiently as we can and invest appropriately for the future;
- protect the business and ensure we have appropriate resilience;
- communicate our approach and performance with stakeholders;
- partner with organisations who can help us achieve our goals;
- work with government, industry and regulators to develop policy and plans; and
- engage with our community explaining our positive and negative impacts

## OUR PLAN

We operate in a dynamic and fast changing world where plans can change, dates may alter, schedules may be brought forward or pushed back - however our commitment and approach to a sustainable Gatwick will remain focused.

At the core of our journey towards a sustainable Gatwick is to keep things simple. We have a ten point sustainability plan - 10 issues, 10 years.

By 2020 we want to:

- 1. Demonstrate we are a trusted and valued neighbour**
  - Make a positive contribution to Gatwick's local communities
  - Implement an enhanced community and charitable giving programme
  - Increase the educational value of Gatwick across the Gatwick Diamond
- 2. Fulfill our role as an economic driver of local, regional and national significance**
  - Work with government and stakeholders to demonstrate Gatwick's significant economic role for London and the UK economy
  - Ensure strategic infrastructure is delivered to enable Gatwick to grow
  - Support economic growth in the Gatwick Diamond and local economies
- 3. Increase sustainable access options for our passengers and staff**
  - Increase Gatwick's catchment through better public transport access
  - Transform public transport infrastructure and facilities at the airport
  - Provide the right car parking facilities, forecourt infrastructure and services supported by an efficient and effective airport road network

- 4. Reduce carbon emissions by 50% (scope 1 & 2 emissions against 1990 baseline)**
  - Define and implement a low carbon roadmap for Gatwick
  - Reduce energy consumption by 20% (confirm baseline)
  - Demonstrate our commitment through investing in innovation, achieving accreditations and delivering compliance and standards

- 5. Improve air quality impacts**
  - Work with airlines and partners to reduce air quality impacts using new technology, processes and systems
  - Develop vehicular low emission zone for Gatwick
  - Understand the impacts of future legislation for Gatwick and plan accordingly

- 6. Reduce the impact of operational noise**
  - Implement Gatwick's European Noise Directive (END) noise action plan
  - Maintain Gatwick's position as 'best practice' for noise management
  - Work with airlines and partners to reduce noise impacts on Gatwick's campus

- 7. Generate no waste to landfill**
  - 70% of Gatwick waste recycled
  - Work with airlines, partners and stakeholders to deliver a joint approach to waste management
  - Embrace innovation to drive improvements to waste management practices

- 8. 20% reduction in energy (against 1990 baseline) and water consumption (against 2010 baseline)**
  - Investing in low carbon and zero carbon technology
  - Empowering our employees to change the way they work
  - Working with partners to drive improvements in waste management

- 9. Improve the quality of water leaving the airport**
  - Significant investment to improve infrastructure and resilience
  - Strong strategic relationships with the regulator and local authorities
  - Implement a new pollution control regime to improve performance

- 10. Have an award winning biodiversity approach**
  - have biodiversity action plans for key areas
  - comply with legal requirements
  - protect and enhance the biodiversity value of the airport

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