



IMMIGRATION

queuing time performance

YOUR
LONDON
AIRPORT
Gatwick



Border Force

working together to improve performance

The Border Force is responsible for passport control checks at all UK airports and there are national targets set by the Home Office for maximum queuing times at UK immigration.

We have been working with the Border Force to support them in delivering these targets and have a 100% success rate at Gatwick to date.

targets

- 95% of **EU** passengers processed in **25 minutes or less**
- 95% of the **rest of the world** passengers processed in **45 minutes or less**

UK BORDER FORCE PERFORMANCE AGAINST THESE TARGETS FROM NOVEMBER 2015 TO APRIL 2016

NORTH TERMINAL			SOUTH TERMINAL		
Date	EU	Rest of world	Date	EU	Rest of world
November 2015	99.97%	99.97%	November 2015	99.93%	99.90%
December 2015	99.76%	99.70%	December 2015	99.80%	98.92%
January 2016	99.87%	99.63%	January 2016	99.80%	98.19%
February 2016	99.72%	99.86%	February 2016	99.51%	98.68%
March 2016	98.78%	99.31%	March 2016	98.44%	96.27%
April 2016	99.10%	99.38%	April 2016	99.03%	98.89%