

# Statement of Community Consultation

August 2021



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Our northern runway: making best use of Gatwick



# 1 Introduction

- 1.1.1 London Gatwick Airport (Gatwick) is a key element of national infrastructure, the second busiest airport in the UK and one of the premier airports in Europe. The airport facilitates travel around the globe for business, leisure and visiting family and friends as well as facilitating inward investment, trade and the movement of important cargo supplies. The COVID-19 pandemic has illustrated the significant value the airport brings to the region in terms of employment and economic opportunities and prosperity. While we may have some years to go before air travel fully recovers to pre-pandemic traffic levels, we will emerge a fitter and stronger airport.
- 1.1.2 Innovative solutions are needed if we are to help build greater resilience in the UK's airports system, increase competition, offer greater choice to customers, and enhance jobs, trade, connectivity and tourism in the local region. By unlocking additional capacity, largely within the airport's existing footprint, we can grow in the most sustainable way, allowing Gatwick to continue to manage its environmental impacts.
- 1.1.3 Gatwick is currently served by a single main runway and has a further runway the northern (also known as the standby/emergency) runway, located to the north of the main runway. The northern runway is routinely used as a taxiway and when the main runway is closed for maintenance or an emergency.
- 1.1.4 Following expiry of a planning agreement restricting simultaneous use of the northern runway with the main runway, we are proposing to reposition the centreline of the northern runway to the north by 12 metres, to enable dual runway operations. Bringing the northern runway into routine use would also require a range of infrastructure and facilities works. Our proposals would enable an increase in passenger capacity to approximately 75.6 million passengers per annum (mppa) by 2038, compared to a maximum potential capacity based on existing consents of approximately 62.4 mppa within the same timescale.
- 1.1.5 This growth in capacity of greater than 10 million passengers per annum and the scale of the improvements we are proposing to the North and South Terminal roundabouts means the northern runway development, including the supporting infrastructure and facilities (the Northern Runway Project), is classed as a Nationally Sigificant Infrastructure Project (NSIP). Gatwick will need to make an application under the Planning Act 2008 (the 'Planning Act') for a permission known as a development consent order (DCO) to construct and operate the Northern Runway Project.
- 1.1.6 A key element of the DCO process is the statutory requirement for pre-application consultation with the local community and other stakeholders, including statutory consultees. Following preparation of our proposals and associated preliminary environmental information, plans will be published for consultation, allowing local residents, councils, businesses, community groups and others to have their say.
- 1.1.7 This Statement of Community Consultation (SoCC) has been prepared in line with Section 47 of the Planning Act and sets out how Gatwick will consult the local community about the Northern Runway Project. It includes, amongst other things:
  - when the consultation will be carried out;



- who will be consulted;
- where we will consult;
- how we will consult (including on preliminary environmental information); and
- how feedback from the consultation will be collected and used to inform our proposals.
- 1.1.8 In accordance with the Planning Act, we have consulted on the contents of the SoCC with the local authorities in whose area the proposed development is situated (the host authorities) Crawley Borough Council, Reigate and Banstead Borough Council, Mole Valley District Council, Tandridge District Council, Surrey County Council and West Sussex County Council. We have also engaged with a number of neighbouring local authorities Horsham District Council, Mid Sussex District Council, East Sussex District Council, and Kent County Council.

Our northern runway: making best use of Gatwick



## 2 Overview of the process

- 2.1.1 Gatwick will apply to the Secretary of State under the Planning Act for development consent to build and operate the Northern Runway Project. The Planning Inspectorate will process the application on behalf of the Secretary of State. The application will, if accepted, be examined by an independent examing authority panel, who will then make a recommendation to the Secretary of State for Transport (SoS) who will make the final decision on it.
- 2.1.2 The key stages of the process for securing development consent for projects classed as NSIPs are set out in Diagram 2.1.1.

#### Diagram 2.1.1 Overview of the DCO process



#### Consultation

We publish our proposals, including preliminary environmental information, and consult local communities and stakeholders on their views.

#### Refine DCO and submit

All consultation feedback is taken into account as we finalise our proposals for submission to the Planning Inspectorate.

#### Acceptance

Following submission, the Planning Inspectorate has 28 days to determine whether our application meets the required standard for examination. This includes assessing whether our consultation process was adequate.

#### Pre-examination period

If the application is accepted, anyone can register with the Planning Inspectorate as an Interested Party to be given the opportunity to put forward their views at examination.

#### Examination

Interested Parties can submit their views in writing and ask to be allowed to speak at one of the public hearings held by the Planning Inspectorate over a six month period.

#### Recommendation and decision

Within three months of the end of examination, the Planning Inspectorate makes a recommendation for acceptance or refusal to the Secretary of State for Transport. The Secretary of State will usually take three months to review the recommendation and make a final decision.

#### Post-decision

If the Secretary of State approves the DCO, construction must begin within the specified time period.

2.1.3 For more information about the DCO process, visit the Planning Inspectorate website – infrastructure.planninginspectorate.gov.uk – or call 0303 444 5000.



# 3 The Northern Runway Project proposals

- 3.1.1 The Northern Runway Project proposes to make alterations to the existing northern runway which, along with lifting the current restrictions on its use, would enable dual runway operations. The resulting operation would allow:
  - all arrivals to continue to use the existing main runway;
  - shared departures between the existing main runway and the northern runway; and
  - controlled dependency between the two runways to enable safe crossing of the northern runway by arrivals.
- 3.1.2 It is anticipated that by 2038, these improvements could increase passenger throughput to approximately 75.6 mppa, compared to a maximum expected capacity (based on existing consents) of approximately 62.4 mppa within the same timescale without the Northern Runway Project. This represents an increase of approximately 13.2 mppa.
- 3.1.3 The land subject to the application for development consent extends to approximately 820 hectares, of which approximately 747 hectares lies within the ownership of Gatwick Airport Limited.
- 3.1.4 The Northern Runway Project includes the following key components:
  - amendments to the existing northern runway, including repositioning its centreline 12 metres further north to enable dual runway operations;
  - reconfiguration of taxiways;
  - pier and stand amendments (including a proposed new pier);
  - reconfiguration of other airfield facilities;
  - extensions to the existing airport terminals (North and South);
  - provision of additional hotel and office space;
  - provision of reconfigured car parking, including new car parks;
  - surface access (including highway) improvements;
  - reconfiguration of existing utilities, including surface water, foul drainage and power; and
  - landscape/ecological planting and environmental mitigation.
- 3.1.5 The Northern Runway Project and therefore the consultation does not include:
  - Airport regulation and economic licensing Gatwick is licensed to operate by the Civil Aviation Authority (CAA). At airports, the CAA regulates airspace policy, safety, consumer protection and economics, such as service levels and charges to our airline customers; and
  - Modernising of air space Future Airspace Strategy Implementation South (FASI-South) is a major review proposing to re-design airspace over London and the South East to improve services, reduce delays and the effects of noise. This work is being undertaken by NATS, in partnership with the Department for Transport (DfT) and the CAA and will be subject to a separate consenting process known as CAP 1616.

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# 4 Environmental information

- 4.1.1 The Northern Runway Project is classed as an Environmental Impact Assessment (EIA) development requiring an assessment of its likely significant effects on the environment under The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017. Gatwick will therefore carry out an EIA and will submit a full Environmental Statement (ES) and non-technical summary as part of its application for development consent.
- 4.1.2 We will consult on preliminary environmental information, in the form of a Preliminary Environment Information Report (PEIR), which will form part of the pre-application consultation documents and will be available for the local community and stakeholders to examine during the pre-application consultation process<sup>1</sup>.
- 4.1.3 The PEIR sets out our initial conclusions on the likely significant environmental effects of the Northern Runway Project and will indicate preliminary measures that we may need to implement in order to reduce, avoid and mitigate any residual environmental impacts.

<sup>&</sup>lt;sup>1</sup> Regulation 12 "Consultation Statement Requirements" in The Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 (SI 2017 No. 572)

### 5 Consultation

#### 5.1 Our approach

- 5.1.1 Public consultation has changed in response to the COVID-19 pandemic. As in work and social interaction, there is now a greater reliance on virtual or online engagement activity.
- 5.1.2 Our consultation has been designed to provide certainty to consultees about the ways in which they can share their views, whilst also respecting public safety and allowing for any restrictions that may be in place during the consultation period.
- 5.1.3 We will use a mix of materials, methods and techniques to remove barriers, promote inclusivity, and encourage engagement from local communities.
- 5.1.4 Gatwick is committed to ensuring the local community has the opportunity to understand and provide feedback on our Northern Runway Project proposals. Our key objectives for achieving this through pre-application consultation include:
  - ensuring thorough, open, and transparent engagement and consultation on our proposals;
  - ensuring proposals are clearly presented, and issues easily understood;
  - providing sufficient opportunities for interested parties to understand and influence our plans;
  - gathering high quality responses to, and feedback on, our plans to help inform proposals; and
  - delivering a consultation exercise that meets the required standards for a DCO application.
- 5.1.5 The formal consultation that will be carried out in accordance with this SoCC will build on the consultation on our draft Master Plan 2018 which was carried out between 18 October 2018 and 10 January 2019.
- 5.1.6 It is intended that our formal consultation will take place in one main stage, from 9 September to 11.59pm on 1 December 2021. This may be supplemented by further stages of limited, focused consultation if necessary.
- 5.1.7 At the same time as consulting the local community, we will also consult a wide range of statutory consultees in accordance with Section 42 of the Planning Act, including:
  - the host and neighbouring local authorities (see 1.1.8 for details);
  - statutory bodies (such as the Environment Agency, Highways England and others); and
  - people with an interest in land that may be affected by the proposals.
- 5.1.8 The proposed application will also be publicised as required by Section 48 of the Planning Act.
- 5.1.9 Following completion of the consultation, we will consider all feedback, along with the results of on-going technical assessments, as we refine our proposals in preparation for submitting an application for a DCO.
- 5.1.10 A detailed consultation report explaining what consultation has taken place and how responses to the consultation have influenced the final proposals will form part of the DCO application. Once the application is submitted, the Planning Inspectorate will consider the submitted documents and also the adequacy of Gatwick's consultation as part of the process and decide whether or not to accept the application for examination.

#### 5.2 Who we will consult

- 5.2.1 Our consultation will be open to anyone with an interest in the Northern Runway Project who considers that they may be directly, or indirectly impacted, or who has a view that they would like to be considered. We will use a mix of materials, methods and techniques that will remove barriers and encourage engagement from local communities, while also complying with any pandemic-related restrictions should they be in place during the Northern Runway Project consultation period.
- 5.2.2 To ensure consultation activity is targeted towards those living, working or otherwise using the areas likely to be most affected by the Northern Runway Project, we have defined two geographic zones an inner zone and an outer zone for consultation purposes.
- 5.2.3 We will publicise the consultation in both consultation zones using our website and local media, by placing adverts in local newspapers, through social media, and with posters on community noticeboards where appropriate.

#### Inner consultation zone

- 5.2.4 The inner zone covers an area where people who live, work or otherwise use the areas closest to Gatwick may be affected by the Northern Runway Project. The inner zone contains the area covered by the indicative day and night noise contours in 2032 (with the northern runway in operation), which includes communities in the 'lowest observable adverse effect level' (LOAEL) for aircraft noise, as defined by government guidance<sup>2</sup>.
- 5.2.5 Our Northern Runway Project newsletter will be sent to homes and businesses to further publicise the consultation within the inner zone at the beginning of consultation. Where possible, it is intended that Mobile Project Office (MPO) visits will be largely focused in this area.

#### **Outer consultation zone**

- 5.2.6 The outer zone covers those living and working further away from Gatwick Airport, but still potentially affected by the Northern Runway Project. It also covers communities where we know from previous engagement that there is a strong interest in the Airport.
- 5.2.7 The outer zone is shaped around the 'Gatwick Diamond' area<sup>3</sup> and consultation will be undertaken within it to help gather feedback from communities further away from the Airport.

#### Hard to reach audiences

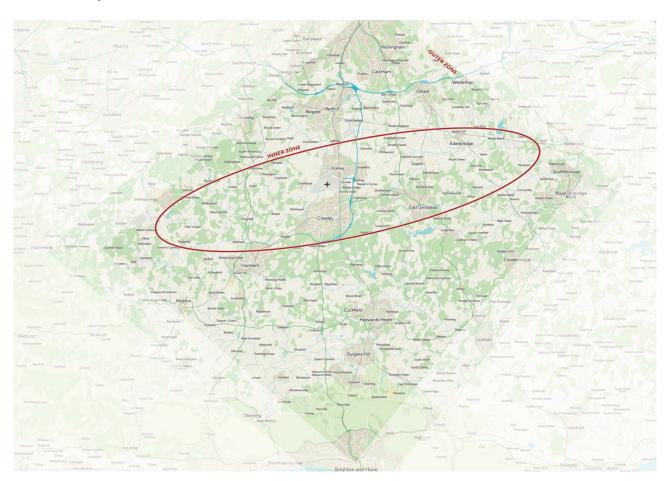
5.2.8 We understand that some individuals and groups within the community can prove more challenging to reach and their views may therefore be less frequently heard.

<sup>&</sup>lt;sup>2</sup> Noise Policy Statement for England, Defra 2010

<sup>&</sup>lt;sup>3</sup> The Gatwick Diamond is the recognised functional economic area surrounding Gatwick Airport and is one of the South East's strongest economies.



5.2.9 We will work with local authorities and organisations representing 'hard-to-reach' individuals and groups to ensure consultation activity and materials are presented in a way that allows them to engage. This could include, for example, mobile project office visits, alternative format materials, advertisements in specific publications, or additional support for those who cannot travel, have limited or no internet access, or who need help to read and understand documents. We will also provide a range of communications channels for anyone seeking information or answers to their questions about our proposals.



#### Map of inner and outer consultation zones

#### 5.3 How we will consult

5.3.1 This section sets out how we intend to consult during our main round of consultation in 2021, which will run from 9 September to 11.59pm on 1 December 2021. Should we carry out any further stages of limited, focused consultation prior to submission of the DCO application, we will use some, but not necessarily all, of these means of consultation. We will work with the relevant local authorities to assist us in deciding the most appropriate activities for any further stages of consultation.



#### **Consultation documents**

5.3.2

2 Our proposals, options, and preliminary environmental information will be published for consultation in the following documents:

- Consultation Summary Document: an accessible, non-technical summary of the Consultation Overview Document including options and easy to read diagrams and plans. It will also be made available in alternative formats and languages if requested.
- **Consultation Overview Document**: includes information about the context in which we are operating and sets out an overview of our proposals and approach to managing their impacts.
- Consultation Feedback Form: the main mechanism for collecting feedback from the local community. It will include easy to understand questions on our proposals, the answers to which will be considered as we refine our plans. It will also be made available in alternative formats and languages if requested.
- **Preliminary Environment Information Report** (PEIR): containing preliminary environmental information related to the Northern Runway Project and includes a non-technical summary.
- Other technical documents: including our Economic Impact Assessment; Noise Insulation Scheme; Outline Employment, Skills, and Business Strategy; and Land Use and Construction Phasing Plans.
- 5.3.3 All consultation documents will be available to download at the start of consultation from the Northern Runway Project website (www.gatwickairport.com/futureplans) and on USB drives, which will be provided free of charge for personal use on request.
- 5.3.4 A hard copy of the SoCC and consultation documents will be placed in appropriate public buildings (such as local libraries, community centres or civic buildings) in the vicinity of the land required for the Northern Runway Project and maintained throughout the consultation period, assuming pandemic restrictions allow. Details of the deposit locations are set out in Table 5.3.1 below. Should any of the deposit locations have to close for a prolonged period of time due to Covid-19 (or other) restrictions, then alternative arrangements will be considered for allowing members of the public access to the documents.
- 5.3.5 We will provide hard copies of the Consultation Summary Document and Consultation Questionnaire free of charge. We will review requests for hard copies of the other documents on a case-by-case basis. A fee to cover printing costs (up to a maximum of £500 for one full set of consultation documents) may be charged to the recipient.
- 5.3.6 For community members without broadband/computer access or who are unable to travel to view hard copies of the documents, we will loan (on request and for a limited period) tablets loaded with all consultation information.



#### Table 5.3.1: Deposit point locations

	MON	OPENIN TUE	G TIMES ( WED	correct at THU	time of pu FRI	blication) <b>SAT</b>	SUN
Crowborough Community Centre, Pine Grove, Crowborough, TN6 1FE	8am - 1pm						8
<b>Uckfield Library</b> , Library Way, High Street, Uckfield, TN22 1AR	10am - 1pm	10am - 4.30pm	2pm - 4.30pm			4.30pm	8
<b>Tunbridge Wells Library</b> , Level 1, Royal Victoria Place Shopping Centre, Tunbridge Wells TN1 2SS	9am - 6pm - 5pm					10.30am - 4pm	
<b>Edenbridge Library</b> , The Eden Centre, Four Elms Road, Edenbridge, TN8 6BY	9am - 1pm	9am - 5pm		1pm - 5pm	10am - 3pm	8	
<b>Dorking Library</b> , St Martin's Walk, Dorking, RH4 1UT	9.30am - 5.30pm - 5pm					8	
Leatherhead Library, The Mansion, 68 Church Street, Leatherhead, KT22 8DP	8 9.30am - 5pm					8	
Reigate and Banstead Town Hall, Castlefield Road, Reigate, Surrey, RH2 0SH	8.45am - 5pm			8.45am - 4.45pm	×	8	
Horley Library, 55-57 Russell Square, Victoria Road, Horley, RH6 7QH	8 9.30am - 5pm					⊗	
<b>Oxted Library</b> , 12 Gresham Road, Oxted, RH8 0BQ	8 9.30am - 5pm					⊗	
<b>Caterham Valley Library</b> , Stafford Road, Caterham, Surrey, CR3 6JG	8 9.30am - 5pm						8
<b>Crawley Library</b> , Southgate Avenue, Crawley, RH10 6HG	9am - 6pm - 5pm - 5pm						8
<b>Broadfield Library</b> , 46 Broadfield Place, Crawley, RH11 9BA	10am - 5pm - 2pm - 2pm						8
Horsham Library, Lower Tanbridge Way, Horsham, RH12 1PJ		9am - 6pm - 5pm - 5pm					8
<b>Billingshurst Library</b> , Mill Lane, Billingshurst, RH14 9JZ	10am - 5pm - 2pm					8	
Mid Sussex District Council, Oaklands, Oaklands Road, Haywards Heath, RH16 1SS	8 45am - 5 15pm			8.45am - 4.15pm	8	8	
East Grinstead Library, 32 - 40 West Street, East Grinstead, RH19 4SR	9.30am - 6pm - 5pm					8	
<b>Jubilee Library</b> , Jubilee Street, Brighton, BN1 1GE	10am - 5pm					11am - 5pm	
Westdene Library, 24 Bankside, Brighton, BN1 5GN	9.30am 9am – 5pm - 5pm					11am - 5pm	



#### Northern Runway Project website and virtual exhibition

- 5.3.7 From the start of consultation, the Northern Runway Project website will host all the consultation documents and other materials, including a virtual exhibition, interactive computer-generated imagery, and online questionnaire. It will include details of deposit points and mobile project office locations as well as allowing people to make appointments to speak to the team or request hard copy documents or USBs.
- 5.3.8 The interactive virtual exhibition will provide an alternative format for people to learn about the proposals. It will include information boards, links to documents and the online feedback form, and allow access to the Project's digital model.

#### **Telephone surgeries**

- 5.3.9 During consultation we will run telephone surgeries to allow members of the public to speak to technical experts about the Project. Telephone surgeries will require pre-booking around four topic areas: i) transport, ii) air quality and climate change, iii) noise, iv) general issues.
- 5.3.10 Telephone surgeries will take place at a variety of times and days of the week to help maximise opportunities for people to participate. Bookings will be possible through the website, by calling the project hotline, by email, or at the Mobile Project Office.

#### **Mobile Project Office**

- 5.3.11 Throughout the consultation, it is intended that a Mobile Project Office (MPO) will visit local communities to distribute materials (consultation summary document, questionnaire, USBs) for people to take away and assist those who may not be able to book a telephone surgery appointment online to arrange one. Completed feedback forms can also be left with the team at the MPO.
- 5.3.12 The MPO would be proposed to visit prominent local locations (such as supermarkets, leisure, and community centres) for up to three hours at a time, at a variety of times and days of the week (including weekends), to encourage participation in the consultation and to distribute consultation materials.
- 5.3.13 The planned MPO locations included in Table 5.3.2 have been selected through consideration of sites that allow safe and legal operation. Details of dates and times will be published online and in a newsletter (see para 5.3.18). As a result of the on-going Covid-19 pandemic, these venues may be subject to change at very short notice due to unforeseen circumstances arising on the day, but any changes in venue from those published below and in the newsletter would be signposted on the day on our website, social media and, if possible, at the venue.



#### Table 5.3.2: MPO locations

DATE	TIME	LOCATION
17	9:30-12:30	Crawley, K2 Leisure Centre, Pease Pottage Hill, Crawley, RH11 9BQ
Sept	14:00-17:00	Horsham, Waitrose, Albion Way, Piries Place 18, Horsham, RH12 1NY
23	9:30-12:30	East Grinstead, Sainsburys, Brooklands Way, East Grinstead, RH19 1DD
Sept	14:00-17:00	Edenbridge, Edenbridge Leisure Centre, Stangrove Park, Edenbridge, TN8 5LU
24	9:30-12:30	Horley, Waitrose, 26 Victoria Road, Horley RH6 7PZ
Sept	14:00-17:00	Lingfield, Lingfield and Dormansland Community Centre, Lingfield High Street, RH7 6AB
28	9:30-12:30	Caterham, Morrisons, 28 Church Walk, Caterham, CR3 6RT
Sep	14:00-17:00	Oxted, Morrisons, 43 East Hill, Oxted, RH8 9AE
30	9:30-12:30	Reigate, Morrisons, 22-32 Bell Street, Reigate, RH2 7BA
Sept	14:00-17:00	Dorking, Waitrose, 7 Junction Road, Dorking, RH4 3HB
02	9:30-12:30	Horsham, Waitrose, Albion Way, Piries Place 18, Horsham, RH12 1NY
Oct	14:00-17:00	Crawley, Sainsburys, Crawley Avenue, Crawley RH10 8NF
05	14:00-17:00	Capel, Capel Parish Hall, Dorking, RH5 5LD
Oct	18:00-20:00	Billingshurst, Billingshurst Centre, Roman Way, Billingshurst, RH14 9EW
06	9:30-12:30	Edenbridge, Waitrose, Mont St Aignan Way, Edenbridge, TN8 5LN
Oct	14:00-17:00	Royal Tunbridge Wells, Sainsbury's, Linden Park Road, Royal Tunbridge Wells, TN2 5QL
07 Oct	14:00-17:00	<b>Brighton</b> , Asda Brighton Hollingbury Superstore, Unit 1 Crowhurst Road, off Carden Avenue Brighton, BN1 8AS
12	14:00-17:00	Haywards Heath, Waitrose, Sydney Road, Market Place, Haywards Heath, RH16 1DB
Oct	18:00-20:00	Uckfield, Waitrose, 96-98 High Street, Uckfield TN22 1PU
14	9:30-12:30	East Grinstead, Sainsbury's, Brooklands Way, East Grinstead, RH19 1DD
Oct	14:00-17:00	Redhill, Sainsbury's, London Road, Redhill, RH1 1NN
16	9:30 - 12:30	Burgess Hill, Marketplace Shopping Centre, Burgess Hill, West Sussex, RH15 9NP
Oct	14:00 - 17:00	Crowborough, Waitrose, Croft Road, Crowborough, TN6 1DL
19	9:30 - 12:30	East Grinstead, Sainsbury's, Brooklands Way, East Grinstead, RH19 1DD
Oct	14:00 - 17:00	Crawley, K2 Leisure Centre, Pease Pottage Hill, Crawley, RH11 9BQ
21	14:00 - 17:00	Horley, Waitrose, 26 Victoria Road, Horley, RH6 7PZ
Oct	18:00 - 20:00	Horsham, Waitrose, Albion Way, Piries Place 18, Horsham, RH12 1NY
05	9:30 - 12:30	Royal Tunbridge Wells, Sainsbury's, Linden Park Road, Royal Tunbridge Wells, TN2 5QL
Nov	14:00 - 17:00	Edenbridge, Waitrose, Mont St Aignan Way, Edenbridge, TN8 5LN
12 Nov	14:00 - 17:00	<b>Brighton</b> , Asda Brighton Hollingbury Superstore, Unit 1 Crowhurst Road, off Carden Avenue Brighton, BN1 8AS
13 Nov	14:00 - 17:00	Horley, Waitrose, 26 Victoria Road, Horley RH6 7PZ



#### Virtual presentations and events

- 5.3.14 We will seek to accommodate reasonable requests for virtual (Zoom, MS Teams etc) presentations and briefings from stakeholder groups, for example, GATCOM, local authorities/parish councils, local community groups, residents' associations, MPs and others, during the consultation period.
- 5.3.15 We will identify opportunities from within our on-going education, community, business and other stakeholder engagement to share our proposals and gather feedback. Specific activities could include, for example, virtual workshops, roundtables, and business/supplier events.
- 5.3.16 Other activities will be carried out, if considered necessary and appropriate, to engage specific interests or 'hard-to-reach' groups on specific aspects of the Northern Runway Project. This could include, for example, virtual workshops or focus groups. Face-to-face meetings for individuals who might not otherwise be able to engage in the consultation will be agreed and arranged on a case-by-case basis.
- 5.3.17 Virtual workplace events will be held for staff at Gatwick.

#### **Newsletter**

5.3.18 We will publicise the consultation, including information on accessing materials, the locations and timing of MPO visits, and how people can respond in a Northern Runway Project newsletter. The newsletter will be distributed to all homes and businesses that fall within the Inner Consultation Zone.

#### **Publicity and advertising**

- 5.3.19 We will publicise the consultation and associated activities in local media ahead of the start of the consultation period and will update local broadcast and print media channels on our activity during the conslutation.
- 5.3.20 Where publication timings allow, we will also use local authority newsletters to further engage with local communities.
- 5.3.21 Statutory notices will be published in line with Section 48 of the Planning Act.

#### Social media

5.3.22 We will use social media to help publicise the consultation and encourage those with an interest to submit their feedback.

#### **Consultation hotline and email address**

- 5.3.23 For more information on the consultation, to request copies of documents and USBs, or to arrange to speak to a member of the team, people can contact us by calling the Northern Runway Project Hotline (0800 038 3486) during normal business hours (Monday to Friday, 9am to 5.30pm). Outside of these hours, callers will be able to leave a message requesting a callback.
- 5.3.24 Alternatively, people can email info@gatwickfutureplans.com direct or from the Northern Runway Project website (www.gatwickairport.com/futureplans).



#### Ways to respond

- 5.3.25 Those wanting to submit a consultation response must do so by the deadline of 11.59pm on 1 December 2021. A response can be provided in any of the following ways:
  - Complete a hard copy questionnaire and return it using the freepost address FREEPOST RTRB-LUUJ-AGBY
  - Complete the online consultation questionnaire on our website gatwickairport.com/futureplans;
  - Email us at feedback@gatwickfutureplans.com; or
  - Write to us using the freepost address to post your response at no charge.
- 5.3.26 Before finalising the application for submission to the Secretary of State, we will have regard to all responses received by the consultation deadline.